



Applying for Benefits or Making a Change?

Columbiana County Department of
Job & Family Services

Case # _____ Food Assistance "Load" Date: _____

- To apply for **MEDICAID** only:
Call 1-844-640-OHIO (6446) OR visit <https://ssp.benefits.ohio.gov> OR visit us at 7989 Dickey Dr., Suite 2, Lisbon, OH to obtain a paper application.
- To apply for **CASH, SNAP (FOOD ASSISTANCE) or CHILD CARE**:
Visit <https://ssp.benefits.ohio.gov> OR visit us at 7989 Dickey Dr., Suite 2, Lisbon, OH to obtain a paper application.
- To report **CASE CHANGES**:
Contact our Customer Service, Mon-Fri, 8am – 4:30pm at 330-424-1472 OR
Email: Columbiana_JFS@jfs.ohio.gov OR Fax: 330-424-0925



If you apply on-line and create an account, you can report changes, view your benefits and notices and print verifications. Please make note of the email username and password you used, for future use.



Call 844-640-OHIO (6446), option 2, 24 hours a day, 7 days a week to obtain a current summary and status of your benefits and to sign up for text message notifications regarding your benefits!

SNAP- FA-Direction Card:	1-866-386-3071	https://www.ebt.acs-inc.com/
Cash Eppicard:	1-866-320-8822	https://www.eppicard.com/
Child Care Eppicard:	1-866-516-4176	https://www.eppicard.com/
Child Support Customer Service Web Portal:		https://jfs.ohio.gov/ocs/index.stm
Managed Care Enrollment / Medicaid Hotline:		1-800-324-8680
Buckeye Community Health Plan:		1-866-246-4358
CareSource:		1-800-488-0134
Molina HealthCare:		1-800-642-4168
Paramount Advantage:		1-800-462-3589
Prescription Hope:	1-877-296-4673	https://prescriptionhope.com
United Healthcare:		1-800-895-2017