2015 ANNUAL REPORT

Commissioners Tim Weigle, Mike Halleck, & Jim Hoppel



Message from the Director

The Staff of the Columbiana County Department of Job and Family Services and I proudly present this Report of our activities during 2015. Just when you think you've done all you can do, someone asks for a little bit more, and you dig a little deeper and you do it. That's how we roll at CCDJFS.

From the Child Support Division, where they collect the largest percentage of current support since we have been tracking the numbers, to Children Services where we implemented services through competitive grants and earned an incentive for efforts to meet visitation standards, through Public Assistance where we worked to improve timelines and assure quality services while in the midst of unprecedented program changes—the Staff of CCDJFS delivers.

Thank you for the opportunity to lead this incredible organization. I am proud to be a member of a group of such committed public servants.





"Just when you think you've done all you can do, someone asks for a little bit more, and you dig a little deeper and you do it. That's how we roll at CCDJFS."



- Eileen Dray-Bardon, Director



Inside

- Assistance Programs
- Child & Adult Protective
 Services
- Child Support Enforcement
- Business Office/Human Resources
- 2015 Events/Activities
- Agency Contact Information

FOOD ASSISTANCE (SNAP - Supplemental Nutritional Assistance Program)

Recipients per Month: 17,094

Annual Cost: \$ 24.3 million



OWF (Ohio Works First) CASH ASSISTANCE

Annual Cost: \$1.97 million



842 Individuals/Month Received OWF



431 families received OWF assistance.

A monthly average of 364 families were "Child Only" cases (i.e. grandparents raising grandchildren) and did **NOT** have a work requirement to receive assistance.

A monthly average of 67 families HAD a work requirement to receive assistance.

NET (Non-emergency Transportation)





SUMMER YOUTH EMPLOYMENT PROGRAM

JFS Planning Committee

The Planning Committee's purpose is to advise the local JFS on the needs of low-income families and provide direction in expending the county's Temporary Assistance for Needy Families grant.



Participating Youths: 211

Participating Worksites: 60

Total Cost: \$852,525.41

Contracted TANF Services

<u>Family Services</u> (parent / family support / respite; truancy; domestic violence)

<u>\$171,739.69</u>

<u>Community Services</u> (transportation; gas vouchers)

<u>\$ 18,035.31</u>

<u>Job Services</u> (summer youth jobs program; job transportation)

<u>\$875,046.17</u>

TOTAL

<u>\$1,064,821.10</u>

CHILD CARE

Children Served per Month: 828 (avg.)

Work: 1,247 Education: 130

Type B Home Providers: 65

Child Care Centers: 17

Hours of Care Provided: 928,882

Annual Cost: \$3,296,404.05



NURSING HOME

Cases: 1,428 (average per month)

Waiver Cases: 719 (average per month)



FRAUD/BENEFIT RECOVERY

Total Benefits Recovered: \$197,897.81

(94% was from Food Assistance)





CHILD PROTECTIVE SERVICES



Calls/Investigations

Calls Reporting Abuse/Neglect: 2,463 Investigations: 659 Children in Care/Month: 67 Annual Net Foster Care Cost: \$1.1 million Relative Home Studies Completed: 100 Adoptions Finalized: 7 Independent Living Program Children Served: 32 Homemaker Clients Served: 12 Foster Homes Licensed: 3

Children Services received 2 Competitive Efficiency and Innovation grants: one to provide family mentoring services for at-risk families with children over the age of 10 and the other to collaborate with 3 other counties to recruit foster parents.

"Cookies for a Cause - Wrap Our Kids in Love" Fundraising Event

The First Annual "Cookies for a Cause—Wrap Our Kids in Love" fundraising event was held on Saturday, November 14th, to raise awareness and funds for the care of children involved with Columbiana County Children Services. 210 county residents attended. Area professional and amateur bakers provided cookies for the cause. The evening also included appetizers, drinks, musical entertainment, and various raffles. Over \$8900.00 was raised for our kids.

COOKIES FOR & CAUSE ... WRAP OUR KIDS IN LOVE





Wear Blue to Work Day: April 8th, 2015



ADULT PROTECTIVE SERVICES

Referrals/Investigations

Referrals Received: 304

Investigations: 254



World Elder Abuse Awareness Day: June 15th, 2015



CCDJFS received 2 Competitive Efficiency and Innovation grants for Adult Protective Services: one to provide homemaker services for the elderly and the other to recruit and support guardians for elders found to be incompetent by a court of law.



SENIOR CITIZENS SERVICES LEVY

Voters passed the Senior Citizens Services Levy on November 3, 2015.

The .5 mil levy will generate approximately \$800,000 and will provide funding to assist Columbiana County's growing senior population with much needed services including public guardianships, legal counsel, homemaker/chore services, extermination services, dumpster services, and friendly visitor services.

On November 25, 2015, the Board of County Commissioners designated the Columbiana County DJFS as the Administrative Agent for the levy. On December 23, 2015, County Commissioners appointed a Senior Citizens Services Levy Advisory Board to advise CCDJFS in matters pertaining to the administration of the levy. Those appointed:

- Kathie Chaffee, Mental Health and Recovery Services Board
- Wes Vins, Columbiana County Health Department
- Elizabeth Williams, Salem Regional Hospital
- Bernie Bennett, Columbiana Metropolitan Housing Authority
- Joe Rossi, Area Agency on Aging

Collections of the levy will begin in the Spring of 2016.



CHILD SUPPORT ENFORCEMENT

COLLECTED IN 2015!

Support Collections: \$17,680,266

In-house Cash Payments: \$405,539

ESTABLISHED IN 2015!

Paternity: 201 kids Support/Medical Orders: 137 kids

AUGUST: CHILD SUPPORT AWARENESS MONTH

Strategic Planning meetings were conducted with our local Judges and Magistrates, Adult Probation Department, and other community partners.

A "Family Fun Basket" drawing was held with 5 local families winning baskets filled with gift cards, snacks, and fruit.

In addition, everyone making a child support payment at the agency during the month of August was given the opportunity to sign a "key" signifying that "Support Is Key" to the success of a child and a family. The keys were displayed for all to see.





EXPLORE THE OUTDOORS WITH YOUR FAMILY BECAUSE TIME TOGETHER COUNTS

The Child Support Agency joined other community partners at the 8th Annual "Explore the Outdoors with Your Family Because Time Together Counts" event on August 8th at Beaver Creek State Park.

The event was free to families and provided opportunities to participate in a variety of nature-themed activities including stream and fish activities, crafts, archery, and nature displays.



2015 CSEA Statistics

Total Cases:	10,441
Appointments w/ Customers:	1,044
Total Phone Calls:	43,764
Seek Work Cases:	281
Review & Adjustments:	217
Emancipations:	634

BUSINESS OFFICE

Administration		ADMINISTRATIVE /
Shared	\$ 1,650,693.22	PROGRAM EXPENDITURES
Income Maintenance	3,371,329.10	EAPENDITURES
Social Services	1,869,290.45	
Child Support	1,161,979.11	
Subtotal		\$ 8,053,291.88
Purchased Services		
IM / TANF	221,102.16	
Summer Youth	852,525.41	
Social Services	60,037.62	
Child Support	344,978.88	
Subtotal		\$ 1,478,644.07
Assistance Expenditures		
Ohio Works First / TANF	1,966,601.00	
PRC	182,263.05	
Disability Assistance	177,591.00	
Food Stamps	24,361,048.00	
Aged Medicaid	2,852,564.97	
Blind Medicaid	146,569.72	
Disabled Medicaid	41,755,794.53	
OWF/Transitional/Healthy Start	22,800,193.15	
Subtotal		\$ 94,242,625.42
Grand Total		\$103,774,561.37
County Share of Total (Mandated Share)	\$ 215,630.00	
Administrative Cost (as percent of total)	7.76%	
County Share (as percent of total)	0.21%	

HUMAN RESOURCE OFFICE

COLUMBIANA COUNTY DJFS STAFF OUR MOST IMPORTANT RESOURCE New Hires: 33 Retirements: 6 Resignations: 16 Terminations: 0 Total Staff (12/31/15): 134



Employees with 25+ years of service

Back row, left to right: Paula Beverly, Carol Harvey, Eileen Dray-Bardon, Joni Bergert, Barb Veon, Ramari Givens, Debbie Kempers, Candy Taylor, Lisa Weingart,

Seated, left to right: Luann Dunham, Gail Leith, Robin Brown, Jan Bean

SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM

SCSEP is a major program of the Older Americans Act which celebrated its 50th anniversary in 2015. Administered by the U.S. Department of Labor, it is the only federal government program mandated to assist unemployed older adults seeking to rejoin the workforce.

Columbiana County DJFS began administering the local program in July of 2011. In 2015, there were 20 participants earning minimum wage for 20 hours per week. Payroll budget for July of 2015 through June of 2016 is \$146,854.00.

10 host agencies employ the senior participants: The Way Station of Columbiana & East Liverpool; Catholic Charities, The Community Resource Center, Salem Parks & Recreation, Home Care Advantage, Columbiana County Engineer's Office, Wellsville Village, Family Community Services, and Community Action Agency's Head Start Program.

2015 RETIREMENTS

Diane Bye

Candy Miles

Joe Parsons

Judy Sutherin

Marsha Landfried

Mary Zink











AGENCY ACTIVITIES

Food Pantry

Households served: 1,762 (2,569 adults; 1,538 children; 417 seniors) Annual Cost: \$26,271.63 Top areas served: Lisbon, Salem, East Liverpool, Wellsville, & Salineville

Relay for Life Team Activities

The Relay for Life Team raised over \$1,600 & participated in the Relay for Life Annual Event on June 13th.



Holiday Activities

<u>5-K Run</u>

Annual Blood Drive

40 units collected

Employee Appreciation

7989 DICKEY DRIVE, SUITE 2 LISBON, OH 44432 PH: 330-424-1471 FAX: 330-424-0925 WWW.COLUMBIANACOUNTYJFS.ORG

CHILDREN SERVICES PH: 330-420-6600 FAX: 330-424-0931 HELP HOTLINE: 330-424-7767 HOURS: MON-FRI 8 AM-4:30 PM EXTENDED HOURS: 1ST THURS OF MO. 8 AM-6:30 PM

AGENCY CONTACT INFORMATION

CHILD SUPPORT PH: 330-424-7781 TOLL FREE: 800-353-0125 FAX: 330-420-2106