

Access Our Services FROM HOME

Access Our Website at www.columbianacountyjfs.org

This is the easiest way to find out information for Child Support, Public Assistance and Protective Services Programs.

Drop Off Documents

Documents for all programs can be placed in the **agency drop box**, which is located at the agency's front entrance. Please do not leave cash or checks in this box.

Child Support Services

For general Child Support questions, an overview of our services, as well as agency contact information, please visit our agency website at

<https://www.columbianacountyjfs.org/>

You can access your case information, e-mail your case manager and obtain a payment history by visiting the Office of Child Support's Customer Service Web Portal at

childsupport.ohio.gov/login.jsf

You can contact the agency by phone at 330-424-7781.

Public Assistance Programs

www.benefits.ohio.gov

The above link allows you to apply, renew, or make changes for cash, food and medical assistance. **You can also call 1-844-640-6446** to apply, renew or changes for cash, food or medical assistance. You can drop off documents to the drop box located at the agency's front entrance (please do not leave cash or checks in this box) or email them to Columbiana_JFS@jfs.ohio.gov. For case questions, you can call our customer service unit at 330-424-1472.

Protective Services

Protective Services staff will remain accessible during normal business hours by calling 330-420-6600, Monday-Friday, 8 a.m.-4 p.m., and will continue to provide emergent on call coverage 24 hours a day, seven days a week. We are evaluating the ability to safely provide parenting time and other contact services to assure the safety of staff and customers at all times.