



Due to maintenance being conducted by the State of Ohio, the Ohio Benefits Public Assistance Eligibility System will be unavailable to Columbiana County Job & Family Services (CCDJFS) on

**Thursday, August 23 through Monday, August 27, 2018.**

During this time, CCDJFS will be unable to process computer based case changes, applications, or access case information to answer customer questions regarding the SNAP (food assistance), OWF (cash) or Medicaid benefits.

Customers can call **1-844-640-OHIO (6446)** option 2, 24 hours a day, 7 days a week to obtain a current summary and status of benefits and to sign up for text message notifications regarding their benefits, including during the system outage.

We apologize for and will work diligently to minimize any inconvenience to customers.

**Customers wishing to apply for public assistance during this time may visit or contact the agency for a paper application.**

If you have any questions, please call us at 330-424-1472.