

# Columbiana County Department of Job & Family Services



## Annual Report to the Community

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2020

### Mission Statement

To understand the needs of our community; to facilitate independence; and to provide services with compassion



### Director's Message

2020 brought us many obstacles and challenges. Through them, we were able to realize how many strengths we truly have. Early in 2020, I had many goals and priorities I wanted to achieve, but those quickly changed when the Coronavirus hit. Employee health and safety quickly became a top priority as well as the residents of Columbiana County who would need access to our agency and our services. With mass layoffs and shutdowns, their need became even more real. The state of Ohio was quick to react and gave us the tools we needed to telework and socially distance within the agency.

When I think about the one word that comes to mind for 2020, it is "teamwork." Somehow, I found myself linked to so many great teams. The team I work with day in and day out here at CCDJFS, my team of community partners, and the team that formed between state leaders and Ohio's 88 counties were invaluable. COVID brought restriction and frustration, but as I reflect on the past year, what I now see are friendships formed through COVID that may not have formed under normal circumstances. I met, talked with, and worked with many wonderful people as we faced the COVID challenge together.

The men and women I work with at CCDJFS are second to none. Columbiana County has invaluable community partnerships which made COVID less daunting and more manageable. Ohio's leaders at the state, county, and local levels were and continue to be wonderful to work with.

In my 20's, I spent time living in Tacoma, WA and Waynesville, MO. During those years I waited and wanted to be in Ohio. Today I know why.

Commissioners  
Jim Hoppel  
Tim Weigle  
Mike Halleck





Visitors 6,933

Phone calls 49,107

Documents processed 83,628

Applications processed 6,497

SNAP recipients/month 14,610

Medicaid recipients/month 28,090

OWF recipients/month 649

Child Care children served (unduplicated) 881

(Hours of care provided - 512,550

Paid to providers - \$2,460,113.54)

NET average recipients/month 277

Annual NET Expenditures \$769,958.39

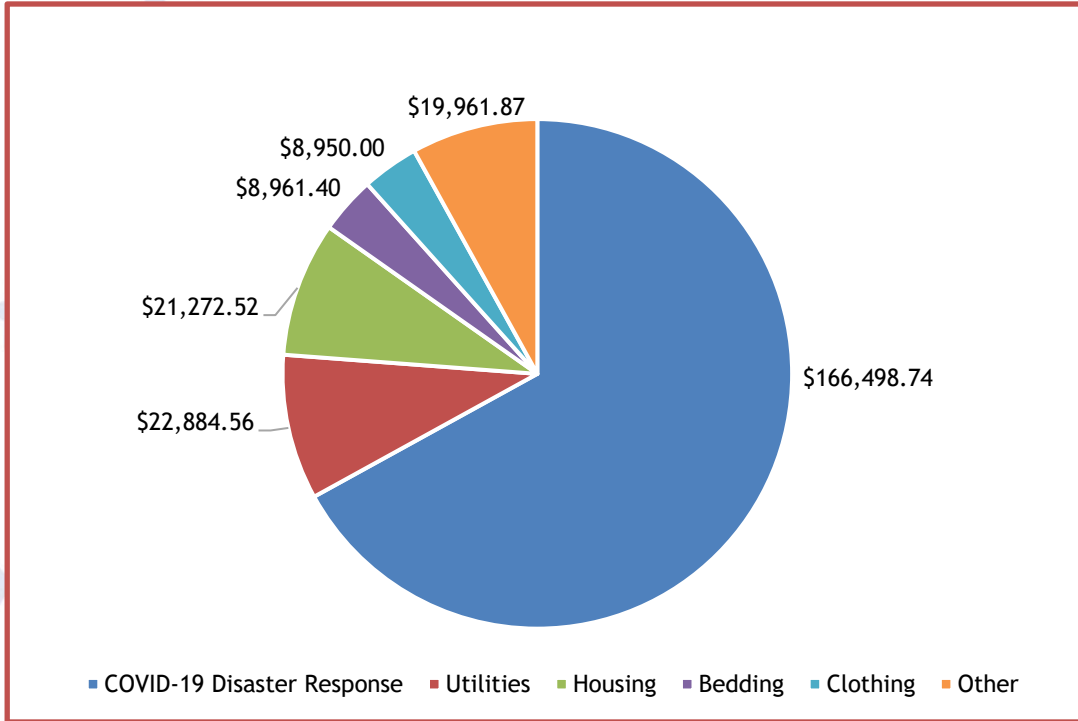
Miles driven 270,680



Long-term care facility residents 497

2020 Total PRC Assistance - \$248,529.09

Top area of assistance - COVID-19 Disaster Response  
(\$166,498.74 - 67% of total assistance)



May - Fraud Awareness Month

Benefit Recovery collections - \$210,217.12  
Incentives received by county - \$43,447.94  
Intentional Program Violations - 37 totaling \$232,452.00  
Cases referred to County Prosecutor - 6



7989 Dickey Drive, Suite 2, Lisbon, OH 44432  
PH: 330-424-1471 FAX: 330-424-0925  
Hours: Mon-Fri 8 am - 4 pm  
[www.columbianacountyjfs.ohio.gov](http://www.columbianacountyjfs.ohio.gov)

Public Assistance

Child Population 20,376 (2020 Census)

Calls 1,940 Investigations 468



Children involved with Children Services 726 Children in placement 81

Annual net cost of care \$2.25 million

Licensed foster homes 20 Adoptions 7 Emancipations 4

Children living with relatives 177 (includes 69 children being raised by grandparents)

April - Child Abuse/Neglect Awareness Month

“Wear Blue to Work” Day



Children Services

Child/Adult Protective Services  
PH: 330-420-6600  
FAX: 330-424-0931  
After-hours Emergencies: 330-424-5715

## Adult Protective Services



Referrals 405      Investigations 191 (47% of referrals)

Types of Elder Abuse: self-neglect (58%); neglect (13%); exploitation (18%); physical/emotional abuse (10%); & sexual abuse (1%).

**\*\* each investigation may involve several types of abuse**

June - Elder Abuse Awareness Month

“Wear Purple to Work” Day



## Senior Services Levy

Home visits 464      Assessments 235      Reassessments 267

Case management hours provided 5,086.25

Levy dollars spent \$1,019,812.57

Services provided

- Case management
- Homemaker/home health services
- Pest control
- Dumpster services
- Minor home repairs/modifications
- Public guardianship services
- Payee services
- Utility assistance
- Appliance assistance
- COVID Response-mailed masks to county seniors & delivered groceries upon request



Adult Protective / Senior Services

**Senior Services**

**PH: 330-420-6695**

**FAX: 330-420-6698**



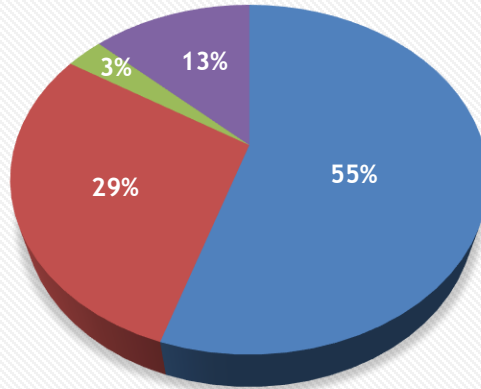
Total number of cases 9,213

Total money collected \$17,291,338.26

Paternities established 39

Orders established 64

### 2020 Collections



Income Withholding

Tax Offset

Unemployment

Other / Self-Pay

FFY 2020 Performance	Columbiana County CSEA	State of Ohio
Paternity Establishment	99.57%	96.87%
Support Establishment	95.20%	91.68%
Current Support Collected	70.47%	70.17%
Arrearages Collected	78.41%	76.17%



August - Child Support Awareness Month



**Child Support**  
**PH: 330-424-7781**  
**Toll Free: 800-353-0125**  
**FAX: 330-420-2016**

Total staff members 113 (as of 12.31.2020)

Public Assistance 47

Social Services 32

Senior Services Levy 1

Child Support Enforcement 21

Shared Staff 11

Maintenance 1

2020 Resignations 12

Retirements 4

New Hires 9



Valentine's Day

# Human Resources



**Retirees:**  
**Kathy Payne;**  
**Deb Karcher**



**Retiree:**  
**Joni Bergert**



**Retiree:**  
**Gail Leith**



## Administrative/Program Expenditures

### Administration

Shared	\$ 1,166,205.60
Income Maintenance	2,681,561.98
Social Services	2,018,750.58
Child Support	1,320,639.60

Subtotal \$ 7,187,157.76

### Purchased Services

IM / TANF	\$ 610,951.12
Social Services	32,632.30
Child Support	272,083.61

Subtotal \$ 915,667.03

### Assistance Expenditures

Ohio Works First / TANF	\$ 1,722,087.00
Prevention, Retention, Contingency (PRC)	248,529.09
SNAP	29,924,416.00
Medicaid	253,273,307.00

Subtotal \$285,168,339.09

GRAND TOTAL \$293,271,163.88

County Share of Total (Mandated Share) \$ 180,967.98

Admin Cost (as % of total) 2.45%

County Share (as % of total) 0.06%

Agency activities were very limited in 2020 due to the COVID-19 Pandemic



*Heart Health Awareness Month: February  
(before COVID-19 social distancing)*



*During COVID-19, approximately  
40% of employees teleworked*



*employees remaining in the  
agency practiced social distancing*

