

COLUMBIANA COUNTY DEPARTMENT OF JOB & FAMILY SERVICES

2013 ANNUAL REPORT



DIRECTOR'S MESSAGE

2013 marked our 2nd year in our new facility, and we are still pinching ourselves. What a great facility the County Commissioners have provided for us. We are grateful every day.

We began implementing the Affordable Care Act. Beginning in May, each county was asked to identify a County Readiness Manager to begin planning for this historical event. Our Public Assistance Division underwent training and dealt with the challenges of not only a new computer system but also a whole new set of program rules. Staff is adapting.

In August, the Child Support Enforcement Agency held its first Summit with judges, magistrates, and the county prosecutor. This resulted in plans for a more robust Seek Work Program for our unemployed, non-custodial parents as well as plans to work with members of the Bar Association to assist in providing more consistency in orders.

In March, Children Services implemented the Differential Response method of responding to allegations of abuse and neglect and began to work with families in a system of engagement as opposed to accusation and investigation. Changing the way we do what we do is a challenge for staff, but in the end, we believe we will better serve children and their families.

Things are never stagnant here at CCDJFS. We strive to improve our service to the citizens of Columbiana County with the goal of improving the quality of life. We are grateful for the enrichment these challenges provide to our lives. ~~~Eileen Dray-Bardon, Director~~~



Our mission is to work together to assess & understand the needs of our community, to facilitate independence, & to provide appropriate services in a caring & compassionate manner.

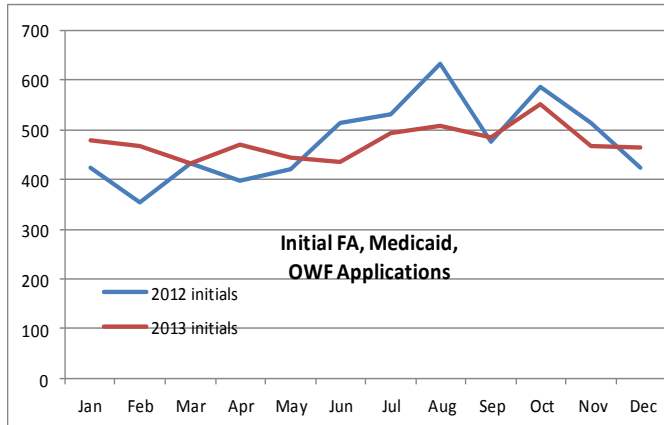
Board of Commissioners

Michael Halleck

James Hoppel

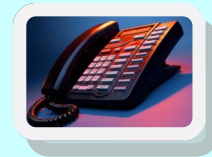
Timothy Weigle

PUBLIC ASSISTANCE DEPARTMENT



Customer Service Unit

The CSU received 71,272 phone calls (5,939/mo) (42% increase over 2012).



Food Assistance

Average Recipients per Month: 17,738

Annual Expenditures: \$25.9 million (\$2.16 million/mo)

Medicaid Assistance

Average Recipients per Month: 18,003

Annual Expenditures: \$114 million (\$9.5 million/mo)

Ohio Integrated Eligibility System (OIES)

Preparation began in May for the new Medicaid Ohio Integrated Eligibility System (OIES).

Public Assistance Administrator Luann Dunham was named the Columbiana County Coordinator and Readiness Manager for this huge transition in determining Medicaid eligibility.

Several vacant staff positions were filled including the IM Trainer position, and staff training began.

PRC Assistance

Applications Received: 1,146 (96/mo)

73% were approved.

Annual Expenditures: \$171,118 (\$14,260/mo)

Top Needs: Shelter & Utilities

OWF Cash Assistance

Average Recipients per Month—906

Annual cost—\$1,999,200.00 (\$166,600/mo)

80.2% of assigned work hours were completed.

1,100 Able-bodied Adults without Dependents (ABAWDS) in Columbiana County were required to participate in a work activity to continue receiving their assistance benefits. These individuals continue to be assessed and matched with one of 100 county worksites.

1st group of staff to be trained for OIES



Benefit Recovery

Benefits Recovered: \$175,006

Food Assistance \$161,494

Aid Dependent Children \$9,982

Medicaid \$1,705

Disability Assistance \$1,352

Daycare \$324

PRC \$149

Food Pantry

2,505 households were served
(6,337 individuals—2,117 children;
3,549 adults, and 671 seniors)

This is a 46% increase from 2012.

Top areas served in the county:

East Liverpool, Wellsville, Lisbon, and
Salem.

Annual Expenditures—\$17,883.00



Several food drives during
the year brought in 850 food
items for the pantry.

CCDJFS and the Community Action
Agency partnered to hand out 800 turkey
vouchers in November and December



Area Schools participated in a food
drive for the agency food pantry.



Public Assistance
Staff



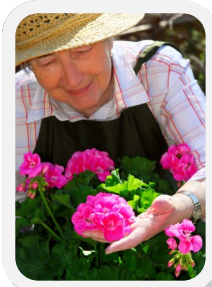
Child Care

Average number of children served
per month—1,004

Type B (home providers) - 80

Child Care Centers - 16

Annual Expenditures—\$4,273,178.00



Nursing Home

Cases per month —1,561

Number of waiver cases —720

Non-Emergency Transportation

Individuals served—3,912

One-way trips—27,710

Miles driven: - 471,134

Annual Cost—\$1,192,436.00

Providers:

CARTS and Private Drivers who were
reimbursed



Contracted Services = \$2,314,864.79

Family Services:

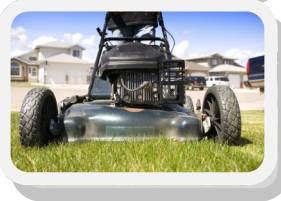
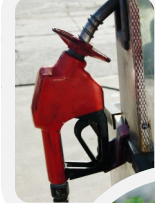
- ◆ Parent/Family Support/Respite \$ 58,788.59
- ◆ Truancy Programs 87,894.18
- ◆ Domestic/Family Violence Programs 52,461.76
- ◆ Public Guardian Services 17,284.00

Community Services:

- ◆ Transportation Services 1,231,249.60
- ◆ Gas Voucher Program 15,826.26
- ◆ Independent Living Program 5,160.78

Job Services:

- ◆ Summer Youth Employment Program 846,199.57



Planning Committee

The JFS Planning Committee meets quarterly and consists of community agencies and organizations who work collaboratively to assure county families have access to programs and services available to them.



ADULT PROTECTIVE SERVICES



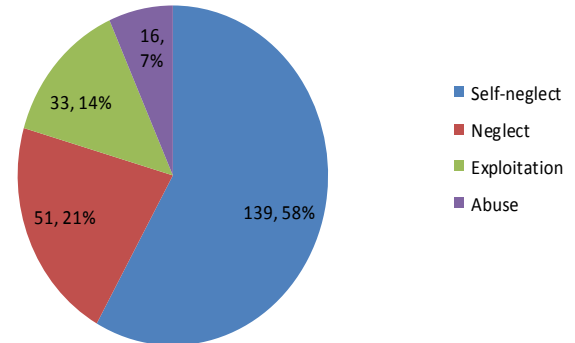
Agency staff wore purple to work in honor of Elder Abuse Awareness Day.

Elder Abuse Referrals—275

Investigations—244 (89%)

- ◆ 57% were for self-neglect
- ◆ 22% were for neglect
- ◆ 14% were for exploitation
- ◆ 7% were for abuse

Types of APS Investigations



CHILD SUPPORT ENFORCEMENT

Collections

Support collected—\$18,259,818.00

Arrearages collected— \$3,844,185.00

Support orders established— 164

Child Support cash payments collected at the agency—over \$200,000.00

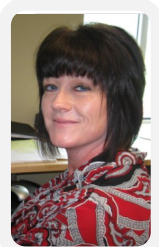
The 1st Child Support Summit was held on August 9th. CSEA staff, Judges, Magistrates, and Probation Officers discussed strategies to eliminate barriers to collecting Child Support payments.



Staff wore green to work on August 7th in honor of Child Support Awareness Month.



Flower boxes were placed in the Lisbon Square during August.



CSEA Staff



The Annual Beaver Creek Family Day on August 10th was a big success.



25 filled book bags were given out at the Annual Book Bag Give-away in August.



CHILDREN SERVICES DIVISION

Referrals/Investigations

Total Referrals— 2,446

Referrals screened in— 750

Child abuse/neglect cases— 717

Average number of children in care per month— 67

(15 in foster homes; 5 in group homes; 16 in residential facilities; and 31 in therapeutic treatment facilities)

Annual net cost of foster care after reimbursement—\$1,385,552.00

Adoptions finalized— 3



The Annual "Pinwheels for Prevention" Event on April 10th



Staff wore blue to work in observance of Child Abuse Awareness Month.



Staff



The Annual Caring for Kyes / Caring for Kids Dinner on April 11th



Foster Parent Recruitment Event



The Lisbon Community Foundation donated \$1,000 for Foster Kids' Christmas gifts.

BUSINESS OFFICE

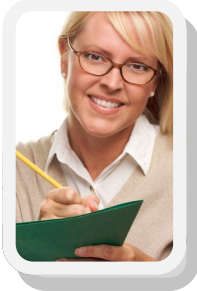
The Business office implemented a new inventory system in 2013.

Summer Youth Employment Program (SYEP)

The Summer Youth Employment Program was a big success with 53 worksites and 230 youths actively participating. The program began in May and was extended through October.

Columbiana County's initial TANF allocation to run the program was \$442,786.00. An additional \$400,000.00 was obtained from counties who decided not to offer the program in 2013.

Five counties came to Columbiana County to be trained on SYEP so they could offer it in the future.



County Share of Total (Mandated Share) \$213,646.02

Administrative Cost (as % of total) 4.91%

County Share (as % of total) 0.00%

Administrative and Program Expenditures

Administration

Shared	\$ 1,717,387.93
Income Maintenance	2,773,813.63
Social Services	1,733,513.58
Child Support	1,189,820.44

Subtotal \$ 7,414,535.58

Purchased Services

IM / TANF	192,395.60
Summer Youth	846,199.57
Social Services	47,904.33
Child Support	354,103.83

Subtotal \$ 1,440,603.33

Assistance Expenditures

Ohio Works First / TANF	1,999,200.00
Prevention, Retention, Contingency	171,118.44
Disability Assistance	186,468.00
Food Stamps	25,864,260.00
Aged Medicaid	2,909,323.49
Blind Medicaid	126,991.30
Disable Medicaid	52,232,697.57
OWF, Transitional, Healthy Start	58,748,257.84

Subtotal \$142,238,316.64

Grand Total \$151,093,455.55

HUMAN RESOURCES / STAFF

Affordable Care Act/ Healthcare Marketplace

Staff member Amy Farago was trained and certified as an Application Specialist to assist people in signing up for healthcare plans on the Healthcare Marketplace website.



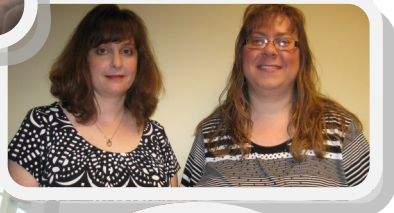
In 2013, there were:

- 5 resignations
- 1 termination
- 1 disability separation
- 2 retirements
- 8 new hires

There were 119 employees at the end of December 2013.



Laraine Carman retired with 26 years of service, and Crystal Frank retired with 21 years of service.



Wear Blue to Work Day



SPECIAL EVENTS IN 2013



Building One-Year Anniversary in April

The CCDJFS Relay for Life Team participated in the Relay for Life Event in East Liverpool on June 7th and 8th and raised \$800.00.



Demolition of the old CCDJFS Building began in September

Annual Agency Blood Drive



The Bloodmobile came for the annual blood drive on June 10th. 13 units were successfully collected.



Staff dressed up for Halloween

Activities



The Management Team put on a fashion show for staff at the Annual Employee Appreciation Breakfast on June 7th.



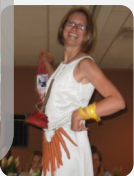
Building Dedication

The new building where CCDJFS is housed was dedicated by County Commissioners on December 11th. The ceremony/luncheon was attended by Commissioners, representatives from the architect firm, the contracting firm, and the five other county offices which are housed in the building.



Director of the Year Award

Columbiana County DJFS Director Eileen Dray-Bardon was named the "Outstanding Director of the Year" by the Ohio Job and Family Services Directors' Association. She was honored at a banquet in Columbus on December 13th. She has been Director in Columbiana County for 17 years.





Columbiana County

CONTACT US

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WEB SITE: www.columbianacountyjfs.org

HOURS: MON-FRI 8 AM—4:30 PM

EXTENDED HOURS: 1ST THURS OF MONTH 8 AM—6:30 PM

CHILDREN SERVICES DIVISION

PHONE: 330-420-6600 FAX: 330-424-0931

HELP HOTLINE: 330-424-7767

CHILD SUPPORT ENFORCEMENT AGENCY

PHONE: 330-424-7781 TOLL FREE: 800-353-0125

FAX: 330-420-2106

We are on the Web

www.columbianacountyjfs.org