

# Columbiana County Department of Job & Family Services 2014 Annual Report



Our mission is to work together to assess & understand the needs of our community, to facilitate independence, & to provide appropriate services in a caring & compassionate manner.

Eileen Dray-Bardon, Director

Carol Harvey, Business Office

Sheri Beverly, Human Resource Office



**CCDJFS Program Administrators**  
Public Assistance: Luann Dunham  
Children Services: Rachel Ketterman  
Child Support: Debbie Kempers

Commissioners:

Jim Hoppel

Tim Weigle

Mike Halleck





**Mission:**

**To provide access to community resources & services & to administer  
all programs timely & accurately with respect & compassion  
to the population we serve**

**Director's  
Message**



2014 marked a year of change, innovation, and community involvement at CCDJFS. The level of change was obvious just in the many new faces we see every day in our halls. We hired over 25 new employees—most filling already existing positions.

Innovation was apparent in the efforts we must make in the Public Assistance Division as we work with a new state-of-the-art computer system for one program while at the same time maintaining other programs with technology dating from the mid-1980's.

In 2014, we explored opportunities for new ways of doing business at the county, district, and state level with emphasis on a Shared Services model for our customer services.

From May-October, we once again operated our Summer Youth Employment Program. Over 60 county employers participated in this program which provided 240 youths from low-income families an opportunity to earn a paycheck and gain work experience.

In November, the renewal of our Abused Children's Levy was on the ballot. We engaged in community education and outreach to ensure its passage. We were delighted to have this effort favorably received by the community with the levy being supported by over 60% of our voters.

We here at CCDJFS are humbled by our responsibility to the community and grateful for the opportunity to serve that community. We hope that our efforts help to make it a better place to live, work, and raise a family.

**Food Assistance**

Recipients/Month: 17,239

Annual Cost: \$24 million

**Medicaid**

Recipients/Month: 18,690

Annual Cost: \$112 million

Ohio's Medicaid Expansion added nearly 13,000 cases which affected workload & unit re-structuring.

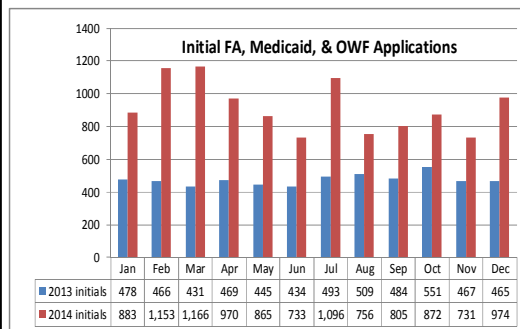
770 people were enrolled in the Healthcare Marketplace/Medicaid Program. 80% of those enrolled were for Medicaid.

**OWF Cash Assistance**

Recipients/Month: 942

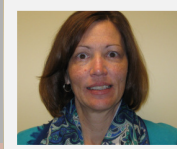
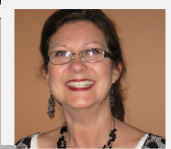
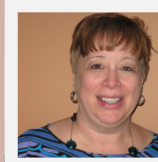
Annual Cost: \$2.1 million

A Subsidized Employment Program was launched.



**The average # of applications for assistance  
nearly doubled from 2013 to 2014.**

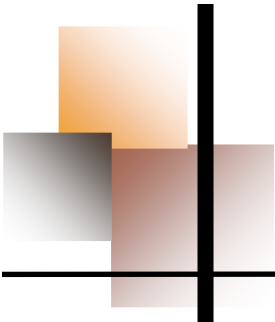
**Assistance  
Programs**



Food

Medicaid

Cash



**PRC**

Applications Received: 1,084  
595 (55% ) were approved  
Annual Cost: \$141,239  
Top requests: shelter & utilities

**Food Pantry**

Households Served: 2,439  
Individuals Served: 6,034  
Annual Cost: \$22,052  
Top Areas Served: East Liverpool,  
Lisbon, Salem, Wellsville, and  
East Palestine

**NET**

Individuals Served: 4,296  
One-way Trips: 24,828  
Miles Driven: 438,799  
Annual Cost: \$1.2 million

**Child Care**

Children Served/Month: 933  
Type B Home Providers: 84  
Child Care Centers: 18  
Hours of Care Provided: 1,126,811  
Annual Cost: \$6.2 million

**Nursing Home**

NH applications received: 526  
Waiver applications received: 128  
Cases/Month: 1,523  
Waiver Cases: 707

**Assistance  
Programs**

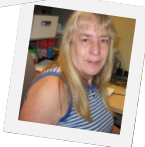
PRC

Food Pantry

NET

Child Care

Nursing Home



### Customer Service

3 new phone workers were added.

Phone Calls Received: 30,934



### Fraud/Benefit Recovery Fraud Awareness Month (May)

Disqualifications/IPV Sanctions: 27

1 fraud case was indicted by the Grand Jury—outcome pending.

Total Benefits Recovered: \$192,649

- Food Assistance: \$178,716
- Aid to Dependent Children: \$10,742
- Medicaid: \$1,712
- Disability: \$1,300
- Daycare: \$179
- PRC: 0



### Contracted Services (\$2,556,706)

- **Family Services** (parent/family support/respice; truancy; domestic violence, public guardianships): **\$237,197**
- **Community Services** (transportation; gas vouchers): **\$1,235,963**
- **Job Services** (summer youth jobs ; job transportation): **\$1,083,546**

### JFS Planning Committee

County agencies collaborate to assure that families are able to access the programs and services they need.

The committee meets quarterly.



## Assistance Programs

Customer Service

Fraud/Benefit Recovery

Contracted Services

JFS Planning Committee



**Mission:**

To engage families; to support them in the provision of safety, permanency, & well-being for their children through a team approach & family-centered practice

**Referrals/Investigations**

Referrals Received: 2,383  
Child Abuse/Neglect Referrals Screened In: 626  
Children in Care/Month: 68  
Annual Net Foster Care Cost: \$1.2 million  
Relative home studies completed: 63  
Adoptions Finalized: 7  
An Independent Living Worker works with 25 kids.  
Homemaker clients served: 12



**Foster Parent Activities**

Foster parents were recruited & trained. 4 foster homes were licensed.

**Child Abuse Awareness Month (April)**

Educational Event on Types of Synthetic Drugs Available on the Street

**Child Protective Services**



2014 Levy Passed

Referrals/  
Investigations

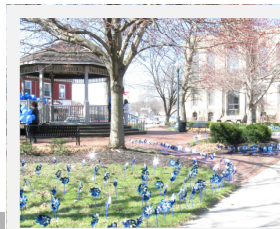
Foster Parent  
Activities

Child Abuse  
Awareness Month

Kids' Festival

**April Activities:**

**Pinwheels Parade & Event**



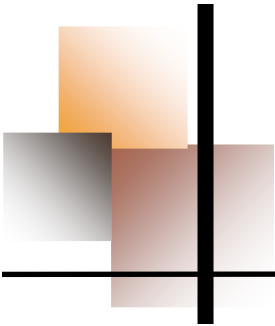
**Wear Blue to Work Day**



**Caring for Kids Dinner**

**Kids' Festival (June)**





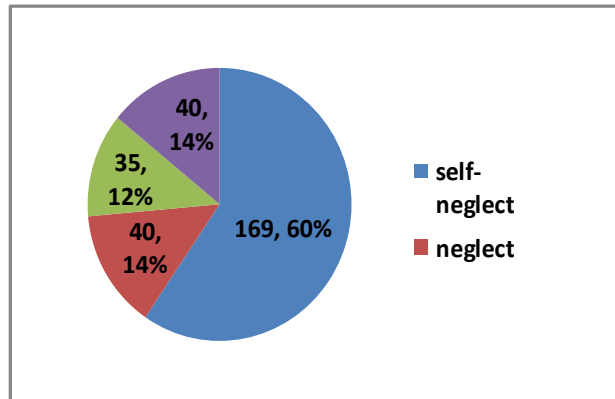
## Referrals/Investigations

Referrals Received: 324

Investigations: 284 (88% of referrals received)

Types of Investigation:

- Self-neglect: 169 (60% of investigations)
- Neglect: 40
- Exploitation: 35
- Abuse: 40



## Adult Protective Services



Elder Abuse Awareness Day (June 13)

**Wear Purple to Work Day**

Referrals/  
Investigations

Elder Abuse  
Awareness Day

**Mission:**

To serve families by diligently & efficiently providing child support services in a respectful, professional, and effective manner

**Collections**

Support Collected: \$18.4 million (\$13.8 from income withholding)

Paternity Established: for 120 children

Support & Medical Orders Established: for 131 children

In-house Cash Payments Collected: \$253,809

Completed Review & Adjustment Hearings: 287

**Child Support Awareness Month (August)**



**Wear Green to Work Day**



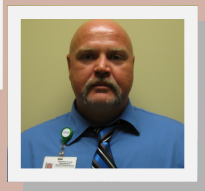
**Gift Card Tree Raffle**

**Annual Beaver Creek Family Day**



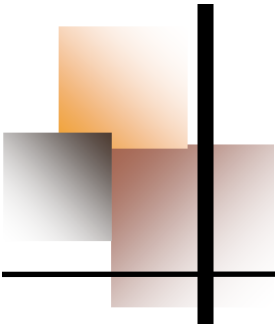
The Child Support Summit was held on August 26. This annual collaboration with the Courts & Probation Officers is a very helpful tool for improving child support processes.

**Child Support Enforcement**



Collections

Child Support Awareness Month



**Summer Youth Employment Program**

Participating Youths: 254      Participating Worksites: 62

Total Cost of the Program: \$1.24 million

**Administrative and Program Expenditures**

**Administration**

Shared	\$1,687,039.56
Income Maintenance	3,045,293.02
Social Services	1,745,560.31
Child Support	985,650.18



**Subtotal**      **\$ 7,463,543.07**

**Purchased Services**

IM / TANF	264,083.69
Summer Youth	1,072,990.18
Social Services	54,287.75
Child Support	350,614.53



**Subtotal**      **\$ 1,741,976.15**

**Assistance Expenditures**

Ohio Works First / TANF	2,133,507.00
PRC	141,238.91
Disability Assistance	232,208.00
Food Stamps	23,996,505.00
Aged Medicaid	2,907,063.15
Blind Medicaid	134,654.25
Disabled Medicaid	49,311,067.74
OWF/Transitional/Healthy Start	16,660,954.67



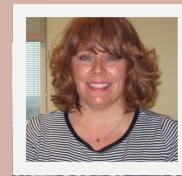
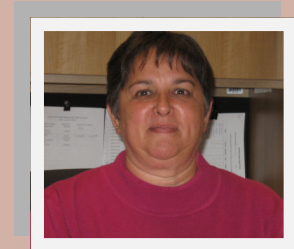
**Subtotal**      **\$ 95,517,198.72**

**Grand Total**      **\$ 104,722,717.94**

County Share of Total (Mandated Share)	\$217,125.50
Administrative Cost (as percent of total)	7.13%
County Share (as percent of total)	0.21%



**Business Office**



Summer Youth  
Employment Program

Administrative/  
Program Expenditures



**Staff**

Resignations: 12

Terminations: 2

Retirements: 5

New Hires: 27

Total Staff as of December 2014: 127



# Human Resources/ Staff





### **Annual Blood Drive (February)**

10 units were successfully collected .



### **Relay for Life Team Activities**

The CCDJFS Relay for Life Team participated in the Relay for Life Event in East Liverpool on June 6th & 7th.

### **Employee Appreciation Breakfast**



### **National Social Worker Month**



**Wellness Basket Raffle**

### **Halloween**



## **Events/Activities**

Annual Blood Drive

Relay for Life

Employee Appreciation

Activities/Events





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## Contact Us

7989 Dickey Drive, Suite 2

Lisbon, OH 44432

PH: 330-424-1471

FAX: 330-424-0925

[www.columbianacountyjfs.org](http://www.columbianacountyjfs.org)

Hours: Mon-Fri 8 am-4:30 pm

Extended Hours: 1st Thurs of mo.

8 am-6:30 pm

### Children Services

PH: 330-420-6600

FAX: 330-424-0931

HELP HOTLINE: 330-424-7767

### Child Support

PH: 330-424-7781

TOLL FREE: 800-353-0125

FAX: 330-420-2106

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