

Columbiana County Department of Job & Family Services

2017 Annual Report



Board of County Commissioners:
Commissioner James Hoppel
Commissioner Timothy Weigle
Commissioner Michael Halleck



Director's Message

From the Desk of Eileen Dray-Bardon, Director



The staff of CCDJFS & I proudly present to the Board of Commissioners, our Community Partners, & other interested parties our report of the work we accomplished during calendar year 2017.

Combinedly within our 4 divisions, we provide a service of some kind to nearly 1 in every 7 residents of our county. From food assistance to child support enforcement, from investigations of the exploitation of elders in our community to transportation to medical appointments, from subsidies for child care for employed residents to foster care for abused & neglected children, from in-home services for seniors to protecting our at-risk children, our staff of 132 dedicated employees work with county residents from all walks of life & do so with caring and compassion.

In 2017, we celebrated the retirement of 8 long-time employees who took with them collectively over 200 years of service with our agency. We have had to do some restructuring & retraining to make the necessary adjustments to their departures, but I believe we ended the year stronger than ever & well prepared for our future.

We are ever grateful for the support of the Board of Commissioners & for the wonderful working relationships we enjoy with our community partners. We appreciate the input, counsel, & advice we receive from our County Planning Committee, our Senior Services Advisory Board, our Caring for Kids Committee, & our Adult Protective Services Inter-disciplinary (I) Team.

We continue to strive for efficiencies & improvements in the manner in which we deliver services. We are humbled by the opportunity to be of service to the good people of Columbiana County.



Contents

Director's Message.....	1
Public Assistance.....	3
Children Services.....	6
Adult Protective Services.....	7
Senior Citizens Services.....	8
Child Support.....	9
Business Office/Administration.....	10
Human Resources/Staff.....	11
Agency Activities.....	12



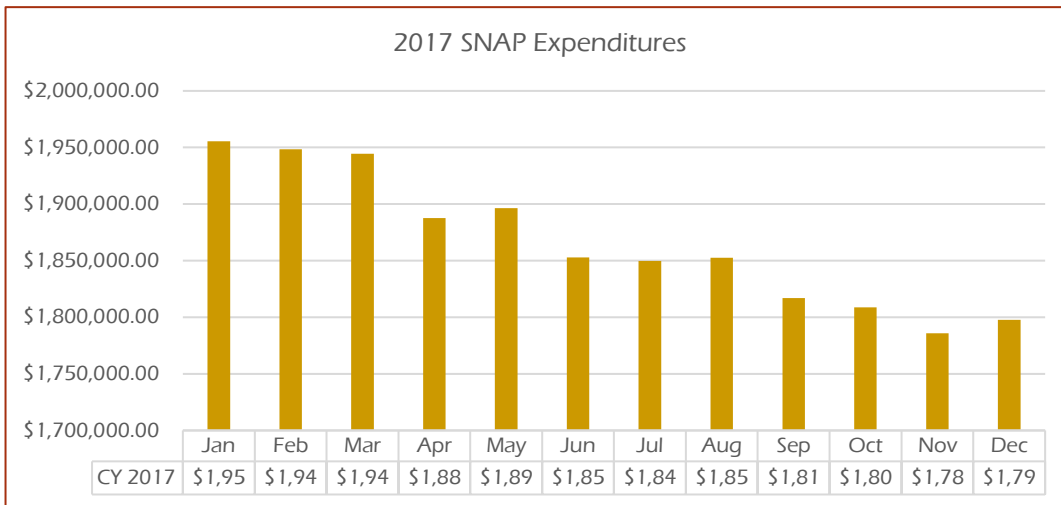
Public Assistance Department

Staff: 62

Food Assistance: Supplemental Nutrition Assistance Program (SNAP)

Recipients/month: 15,817

Annual cost: \$22.4 million



Cash Assistance: Ohio Works First (OWF) Program

Recipients/month: 701 (45 adults; 656 children)

Annual cost: \$1,707,086.00

An average of 399 families/month received OWF assistance

An average of 363 families/month were "child only" cases (ie grandparents raising grandchildren and did NOT have a work requirement)

An average of 36 families/month DID have a work requirement

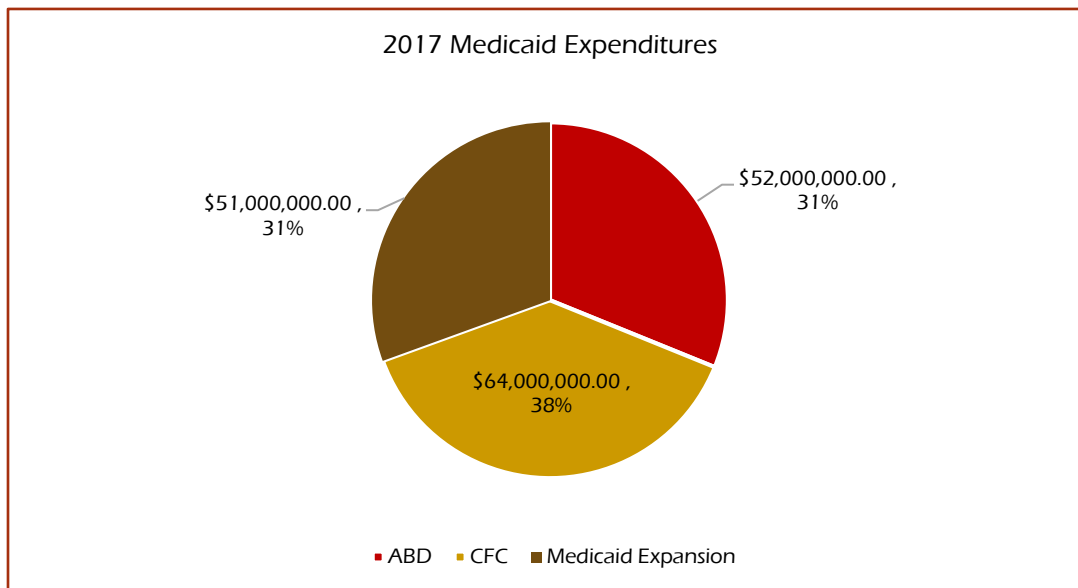


Medical Assistance: Medicaid

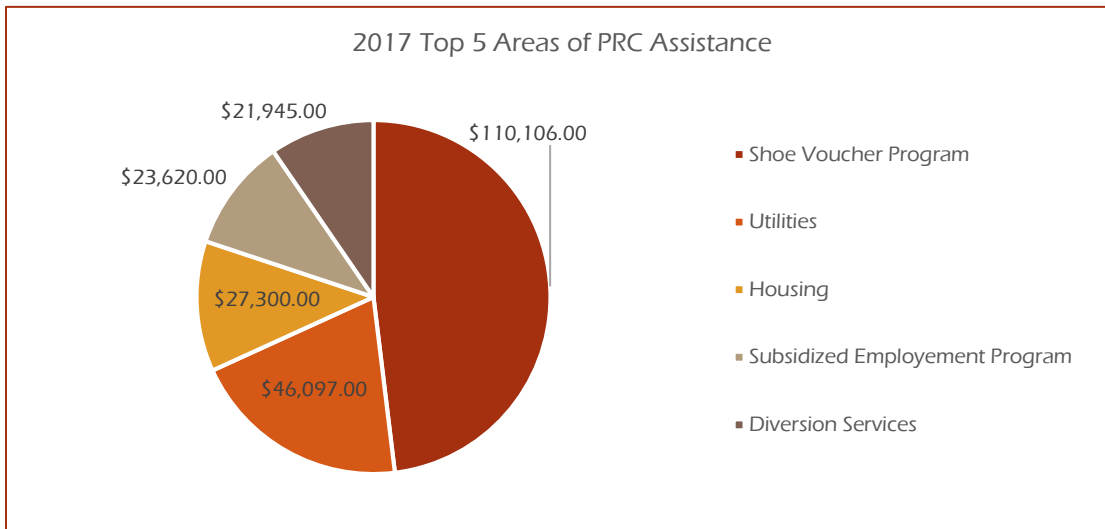
Aged, Blind, & Disabled (ABD); Covered Families w/ Children (CFC)

Recipients/month: 25,594 (ABD: 2,042; CFC: 16,928; Medicaid Expansion: 6,624)

Annual cost: \$167 million



Prevention, Retention, Contingency (PRC) Assistance



Transportation Assistance: Non-emergency Transportation (NET) Program

Average unduplicated consumers served: 1,292
 Miles Driven: 434,663 (36,222/month)
 Annual cost: \$1,226,571.00 (\$102,214/month)



Child Care Assistance

Children served/month: 675
 Work: 994 Education: 111
 Type A & Type B home providers: 47
 Child care centers: 18
 Hours of care provided: 714,782
 Annual cost: \$2,692,831.74



Ohio Youth Works Program (for youths age 14 & 15)

CCDJFS contracted with Mahoning Columbiana Training Assoc. for this Summer TANF program.
 Youths participating: 27
 Youths successfully completing the program: 26 (total hours worked: 6,619)
 Youths completing an extra week: 15 (working an extra 493 hours)
 Youths completing the 2nd extension week: 9 (working an extra 238 hours)
 Program Cost: \$103,353.49



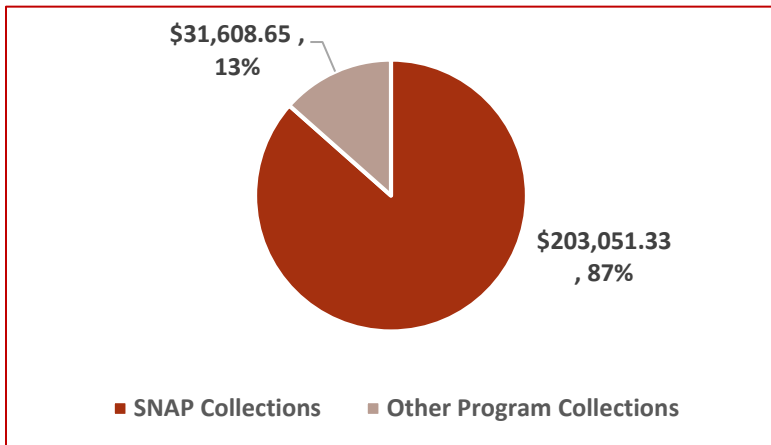
Nursing Home Unit

Long-term care applications: 612
 (394 waivers & 218 for long-term facilities)
 Average of 1,847 active consumers on long-term care programs



Fraud/Benefit Recovery Unit

Claims established: 274
 All program collections: \$234,659.98
 SNAP collections: \$203,051.33 (87% of all collections)
 Incentives earned: \$35,611.42



*other program collections:
 Aid to Dependent Children
 Daycare
 Medicaid
 Disability Assistance
 PRC Assistance

TANF (Temporary Assistance for Needy Families) Contracted Services

Family Services (Transportation; Parent Services; Diversion/Truancy Services; Youth Clothing/Shoes; Respite Services; Domestic/Family Violence Support):	\$390,332.72
Community Services (Domestic Violence Outreach Services):	\$ 22,189.42
Job Services (MCTA - Ohio Youth Works Program):	\$103,353.49
TOTAL CONTRACTED SERVICES:	\$515,875.63



Job & Family Services Planning Committee

The JFS Planning Committee (representatives from county agencies/organizations and community-at-large) advises the county JFS on the needs of low-income families and provides direction in utilizing the county's TANF allocation. Columbiana County is very fortunate to have a strong collaboration among its social services agencies.



Pictured:
 Back row: Pastor Brian Brown (Lisbon Nazarene Church), Roger Sikorszky (The Counseling Center), Bert Cene (MCTA), James Ford (Community Legal Aid), Eileen Dray-Bardon (Columbiana County DJFS), Anna Marie Vaughn (Educational Service Center), Tom Andrews (Community Action Agency).
 Front row: Kim Steele (Kent State University – Salem), Cathy Webb (community member-at-large), Eloise Traina (Family Recovery Center), Lorie Colian (Family & Children First Council), Tracy Smith (CCDJFS), Marcy Patton (MHRB Board).



Child Protective Services

Staff: 32



Calls reporting abuse/neglect: 2,375 (198/month)
 Investigations: 642 (54/month)
 Children in care/month: 95 (up from 82 in 2016 and 67 in 2015)
 Annual net foster care cost: \$1,644,402.00
 Relative home studies completed: 111
 Adoptions finalized: 5
 Independent Living Program children served: 37
 Foster homes licensed: 5

The National RX Drug Abuse & Heroin Summit was held in Atlanta, GA in April. Paula Beverly, investigator for Columbiana County Children Services, was invited to discuss the effects of substance abuse on families and children. The Summit, the largest national collaboration of professionals from local, state, & federal agencies and institutions was held to discuss solutions to address this public health emergency.



The 19th Annual Caring for Kids Support Dinner was held on April 6 at the Columbiana County Career & Technical Center with the theme "Connecting for Hope." Kathie Chaffee, retiring MHRS Board Director, was the keynote speaker. The event raised \$2,451.00.



Wear Blue to Work Day April 12

April 12th, 2017 was "Wear Blue to Work Day" in recognition of Child Abuse Awareness Month.

The County Commissioners Office wore blue to work along with DJFS staff & other community partners to help raise awareness of child abuse & neglect.



The 3rd Annual "Cookies for a Cause – Wrap Our Kids in Love" event was held on Saturday, November 18, at The Links at Firestone in Columbiana to raise awareness & funds for the care of children involved with Columbiana County Children Services. Over 270 people attended. 25 area amateur & professional bakers provided 28 varieties of cookies which were judged by 3 judges (Director MHRS Board, Marcy Patton; County Auditor, Nancy Milliken; and County Sheriff, Ray Stone). Various awards were given out to bakers. Guests enjoyed cookies & appetizers, various raffles, a Silent Auction, & a 50/50 drawing. Two area musical groups provided the entertainment for the evening: Andy Black Music & the Pete Rukenbrod Band. For the 3rd year, WKBN meteorologist Paul Wetzl, served as the emcee for the event. \$16,085.00 was raised for the kids.



Adult Protective Services

Staff: 2

Referrals: 324

Investigations: 237

**Wear Purple to Work Day
June 15**



Governor John R. Kasich signed a Proclamation designating June 15th as "World Elder Abuse Awareness Day." CCDJFS sponsored a Mandated Reporter breakfast/training for area attorneys, physicians, clergy, and law enforcement to provide information on reporting suspected abuse/neglect.



Our society must make it right and possible for old people not to fear the young or be deserted by them, for the test of a civilization is the way that it cares for its helpless members.

Pearl S. Buck (1892-1973)

A Senior Resource Fair sponsored by the APS Interdisciplinary Team (I-Team) was held at Lisbon High School on August 3rd. Area agencies provided information on elder issues and services.



**Senior Resource Fair
August 3**



Senior Citizens Services

Staff: 1

Mission: To keep seniors safe in their own homes.



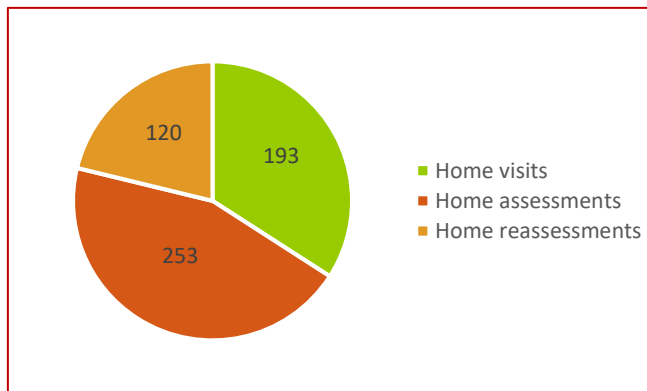
Types of Services / Cost Total Dollars Spent: \$502,481.00

Top 5 services: home repair; homemaker; home health aide; guardianship; & representative payee



Top 5 areas of the county served:

- Salem (\$123,162.00)
- East Liverpool (\$108,235.00)
- Lisbon (\$64,602.00)
- East Palestine (\$41,868.00)
- Wellsville (\$33,109.00)



Client Visits:

- Home visits (193)
- Home assessments (253)
- Home reassessments (120)

Individual Service Requests fulfilled: 419

Columbiana County Board of Commissioners designated CCDJFS as the administrative agent for the Senior Citizens Services Levy. The purpose of the Senior Services Levy Advisory Board, appointed by the Board of County Commissioners, is to advise CCDJFS on matters pertaining to the administration of Senior Services Levy funds. Members of the Levy Board are:

- Wes Vins, Columbiana County Health Department
- Marcy Patton, Mental Health & Recovery Services Board
- Betsy Williams, Salem Regional Hospital
- Bernie Bennett, Metropolitan Housing Authority
- Joe Rossi, Area Agency on Aging



Child Support

Staff: 22

2017 Child Support Statistics

Total collections: \$17,127,994
 In-house cash payments: \$414,753
 Total cases: 10,116
 Customer appointments: 1,354
 Phone calls: 34,564

Seek Work participants: 252
 Review & Adjustments: 227
 Paternity established for 88 kids
 Support & Medical orders established for 93 kids

June Fatherhood Event



Support is Key!



August was Child Support Awareness Month. Staff and community partners wore green to work on August 3rd. Activities were planned during the month focusing on sharing information with the public, implementing enhanced enforcement initiatives, and meeting with community partners to discuss new and impending rule changes governing the child support program.

Wear Green to Work Day August 3



Business Office/Administration

Staff: 10

ADMINISTRATIVE/PROGRAM EXPENDITURES

Administration

Shared	\$ 1,545,670.65	
Income Maintenance	3,474,686.28	
Social Services	2,087,867.59	
Child Support	1,286,201.99	
Subtotal		<u>\$ 8,394,426.51</u>

Purchased Services

IM / TANF	\$ 345,734.68	
Ohio Youth Works	103,353.49	
Social Services	31,871.97	
Child Support	388,283.05	
Subtotal		<u>\$ 869,243.19</u>

Assistance Expenditures

Ohio Works First / TANF	\$ 1,697,307.00	
Prevention, Retention, Contingency (PRC)	267,626.47	
Disability Assistance	113,397.00	
Food Stamps	22,397,354.00	
Aged Medicaid	3,490,812.43	
Blind Medicaid	228,159.75	
Disabled Medicaid	48,499,002.60	
OWF/Transitional/Healthy Start	81,175,394.88	
Subtotal		<u>\$157,869,054.13</u>

Grand Total

\$167,132,723.83

County Share of Total (Mandated Share)	\$ 219,823.50
Administrative Cost (as % of total)	5.02%
County Share (as % of total)	0.13%



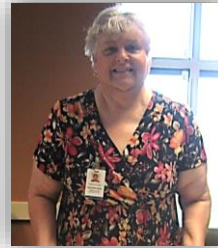
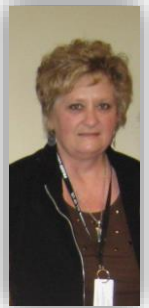
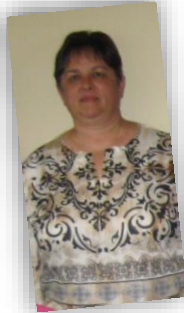
Human Resources

Staff: 4

New hires:	14
Retirements:	8
Resignations:	8
Terminations:	1
Total staff (12/31/17):	132

Retirees:

Carol Harvey	33 years
Robin Brown	32 years
Candy Taylor	29 years
Ramari Givens	26 years
Sue Elliott	25 years
Betty Shockey	24 years
Lareen Powers	21 years
Cindy Carnes	16 years



Congratulations

Maintenance

Dave Hoperich, an employee of the Board of County Commissioners, is the Maintenance Supervisor for the Columbiana County Government Services Building which houses the Columbiana County DJFS.



Agency Activities

May 19
Employee Appreciation
Breakfast



May 25
Child Poverty
Awareness

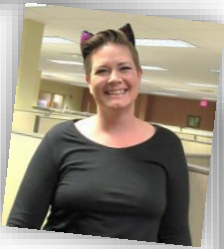


August 21
Solar Eclipse



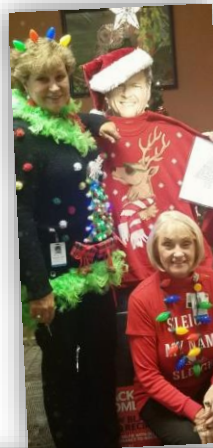
Agency Activities

Happy Halloween



Employee Craft Shows

Merry Christmas



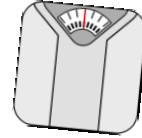
Agency Activities

2017 Wellness Activities



January – March: Biggest Loser Challenge

Employees joined with other county offices for the Biggest Loser Challenge. Winners received gift cards and cash prizes.



May: Seven Dwarfs Walking Challenge



Employees were on 1 of 7 teams named after the 7 Dwarfs - Dopey, Bashful, Sneezzy, Sleepy, Happy, Grumpy and Doc. The goal was to track walking times during breaks and lunches (“Whistle While You Walk”). Winning Team members won small bags of locally grown apples.

September: “Where’s Jeff the JFS Wandering Gnome?” Walking Challenge



Employees searched for our resident gnome Jeff (affectionately known as KJeff) on their breaks in and around the agency and took selfies with him to turn in to the HR Office. Participants’ names were included in weekly drawings for \$10 gift cards.

October: County Park District sponsored its 2nd Annual Halloween Dash 5K Run/Walk.

Participants dressed in Halloween costumes. Several DJFS employees participated in the event.



Monthly Wellness Tips:

Employees received weekly wellness tips on various topics (exercise; nutrition; handling stress; healthy sleep habits; emotional health, etc.)



Agency Contact Information



Columbiana County Department of Job & Family Services
7989 Dickey Drive, Suite 2, Lisbon, OH 44432

Phone: 330-424-1471

Fax: 330-424-0925 www.columbianacountyjfs.org

Hours: Mon-Fri 8 am-4:30 pm

Extended Hours: 1st Thursday of the month 8 am-6:30 pm

Child Protective/Adult Protective Services

Phone: 330-420-6600

Fax: 330-424-0931

After Hour Emergencies: 330-424-5715

Child Support Enforcement

Phone: 330-424-7781

Toll Free: 800-353-0125

Fax: 330-420-2106

Senior Citizens Services

Phone: 330-420-6695

Fax: 330-420-6698

