

Columbiana County Department of Job and Family Services

2012 ANNUAL REPORT

The mission of the Columbiana County Department of Job and Family Services is “to work together to assess and understand the needs of our community; to facilitate independence; and to provide appropriate services in a caring and compassionate manner.”

Director’s Message

The CCDJFS Annual Report for 2012 reflects the many activities in which staff of the Agency engage as we work to provide members of our community who face the challenge of insufficient resources with the level of assistance for which our society has deemed them eligible.

As you look through the report, you will no doubt be struck by the numbers—both the numbers of our county citizenry who come to us for services and the numbers of dollars which are spent here in our county. Sometimes, we get stuck in the numbers and forget that each of those numbers represents an individual or a family with needs—needs for food, shelter, medical care, or subsistence level cash payments. We strive to meet these needs with the tools provided to us by the good people who contribute to these programs through their taxes. Sadly, many have needs far beyond our ability to help.

As we come to know our customers as individuals, we are grateful for the opportunity to serve our fellow citizens and for the shared set of values which support these efforts.

COLUMBIANA COUNTY BOARD OF COMMISSIONERS:

MICHAEL HALLECK

JAMES HOPPEL

JOHN PAYNE



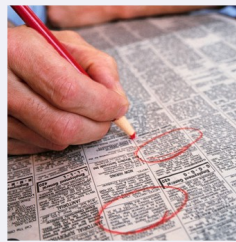
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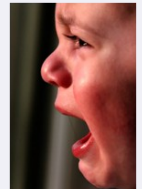
struggle



unemployment



hunger



despair

HELP FOR THE PRESENT  
HOPE FOR THE FUTURE

Self-sufficiency



hope

Dignity

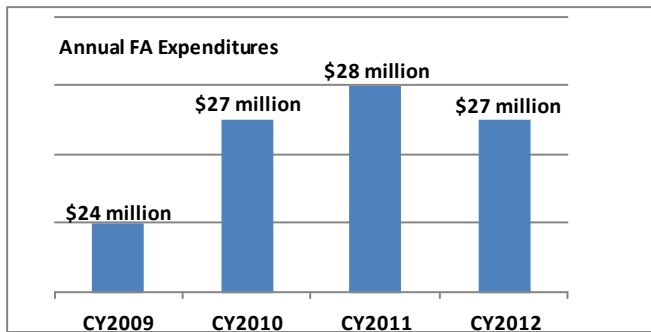
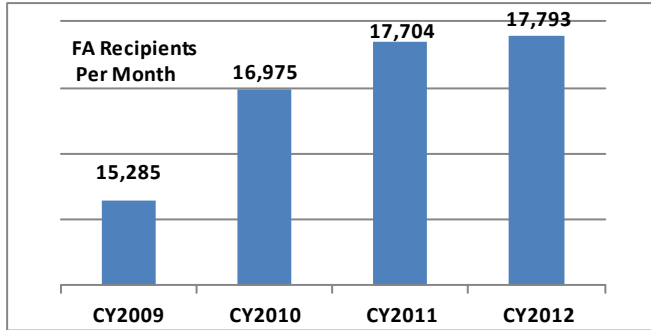




# Income Maintenance Department

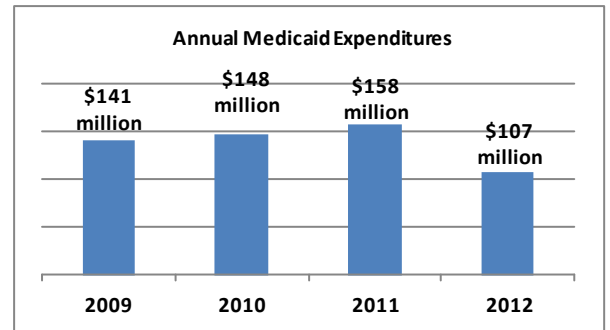
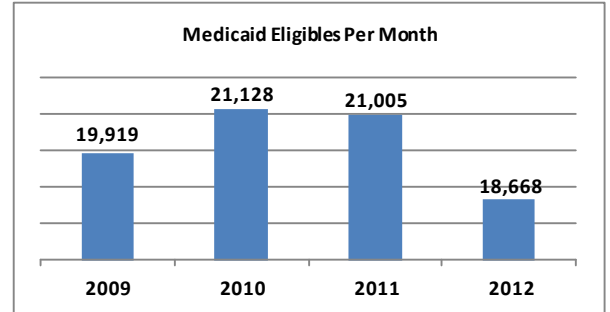
MISSION: TO PROVIDE ACCESS TO COMMUNITY RESOURCES AND SERVICES AND TO ADMINISTER ALL PROGRAMS TIMELY AND ACCURATELY WITH RESPECT AND COMPASSION TO THE POPULATION WE SERVE

## Food Assistance



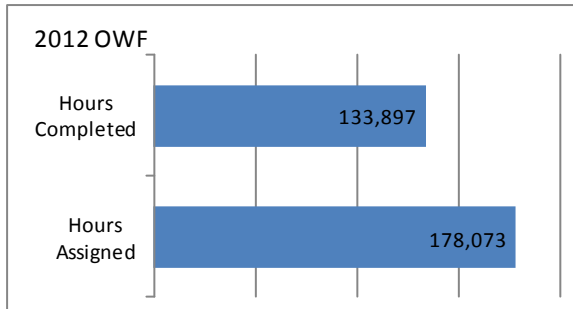
**2012 AVERAGE RECIPIENTS PER MONTH: 17,793**  
**2012 EXPENDITURES: \$27 MILLION**  
**(\$2.3 MILLION PER MONTH)**

## Medical Assistance

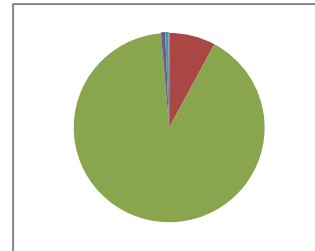


**2012 AVERAGE RECIPIENTS PER MONTH: 18,668**  
**2012 EXPENDITURES: \$107 MILLION**  
**(\$8.9 MILLION PER MONTH)**

## OWF/Cash Assistance



## Benefit Recovery



|                                    |                  |
|------------------------------------|------------------|
| FOOD ASSISTANCE                    | \$161,105.00     |
| AID TO DEPENDENT CHILDREN          | 14,003.00        |
| DAYCARE                            | 1,255.00         |
| MEDICAID                           | 1,057.00         |
| DISABILITY ASSISTANCE              | 149.00           |
| PREVENTION, RETENTION, CONTINGENCY | 60.00            |
| <b>TOTAL RECOVERED :</b>           | <b>\$177,629</b> |

**75% OF ASSIGNED HOURS WERE COMPLETED BY OWF PARTICIPANTS.**

**THE OWF WORK PARTICIPATION COMPLIANCE PLAN WAS IMPLEMENTED. CCDJFS MET THE OHIO DJFS 2-PARENT STANDARD OF 90% TWICE (ACHIEVING 100% IN THE MONTHS OF APRIL AND SEPTEMBER) THE AGENCY MET THE ALL-FAMILY RATE OF 50% EVERY MONTH.**

## PRC Program

1,204 PRC APPLICATIONS WERE RECEIVED (100 PER MONTH)

2012 EXPENDITURES = \$156,984

TOP NEEDS: SHELTER AND UTILITIES



**THE CUSTOMER SERVICE UNIT RECEIVED 41,065 CALLS IN 2012.**  
**(AN AVERAGE OF 3,422 PER MONTH)**

## Food Pantry

COLUMBIANA COUNTY DJFS AND THE COMMUNITY ACTION AGENCY JOINTLY OPERATE THE FOOD PANTRY WHICH IS HOUSED AT CCDJFS.

1,303 HOUSEHOLDS SERVED: 1,251 CHILDREN; 1,976 ADULTS; 204 60+

TOP 4 AREAS OF THE COUNTY SERVED:

SALEM EAST LIVERPOOL  
LISBON EAST PALESTINE

**PUBLIC ASSISTANCE STAFF  
WHO HANDLE THE  
DAILY OPERATION OF THE  
DJFS/CAA FOOD PANTRY**



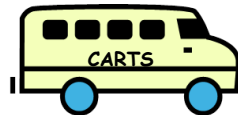
## Non-emergency Transportation

### ACTIVITY / EXPENDITURES

PEOPLE SERVED: 4,739  
ONE-WAY TRIPS: 23,036  
MILES DRIVEN: 457,038  
COST: \$1,115,763



**NET STAFF MEMBER**



## Child Care

|           |      |
|-----------|------|
| JANUARY   | 1139 |
| FEBRUARY  | 1164 |
| MARCH     | 1116 |
| APRIL     | 1174 |
| MAY       | 1149 |
| JUNE      | 1121 |
| JULY      | 1114 |
| AUGUST    | 1109 |
| SEPTEMBER | 1172 |
| OCTOBER   | 1100 |
| NOVEMBER  | 1089 |
| DECEMBER  | 1086 |

AVERAGE #  
OF CHILDREN  
SERVED PER  
MONTH IN  
2012: 1128



**CHILD CARE STAFF  
MEMBER**



## Nursing Home



**NURSING HOME STAFF  
MEMBER**

AVG. # OF CASES / MO. = 1,543

AVG. # OF INTAKES / MO. = 32

AVG. # OF CASES CLOSED, DENIED,  
OR TRANSFERRED / MO. = 30



## Contracted Services

|                                      |                       |
|--------------------------------------|-----------------------|
| <b>FAMILY SERVICES</b>               |                       |
| PARENT/FAMILY SUPPORT/<br>RESPIRE    | \$ 100,095.00         |
| TRUANCY PROGRAMS                     | \$ 86,958.00          |
| DOMESTIC/FAMILY VIOLENCE<br>PROGRAMS | \$ 15,996.00          |
| PUBLIC GUARDIAN SERVICES             | \$ 25,713.00          |
| <b>COMMUNITY SERVICES</b>            |                       |
| TRANSPORTATION SERVICES              | \$1,153,971.00        |
| GAS VOUCHER PROGRAM                  | \$ 24,923.00          |
| INDEPENDENT LIVING PROGRAM           | \$ 5,735.00           |
| <b>JOB SERVICES</b>                  |                       |
| SUMMER YOUTH EMPLOYMENT<br>PROGRAM   | \$ 400,864.00         |
| <b>TOTAL EXPENDITURES</b>            | <b>\$1,814,257.00</b> |

## Planning Committee

THE PLANNING COMMITTEE MEETS QUARTERLY. MEMBER AGENCIES CONTINUE TO ENJOY A COLLABORATIVE PARTNERSHIP WHICH ASSURES COUNTY FAMILIES ACCESS TO PROGRAMS AND SERVICES.



PICTURED STANDING LEFT TO RIGHT: EILEEN DRAY-BARDON, TOM SNOW, CAROL HARVEY, JANA KEUPER, ANNA MARIE VAUGHN, BERT CENE, ROGER SIKORZSKY.  
SEATED: KATHIE CHAFFEE, CATHY SNOW, DENISE TAYLOR, ELOISE TRAINA, KIM STEELE-SIMMONS.  
NOT PICTURED: CAROL BRETZ, JEFF LILLY, BARB LYNCH, GINGER WILCZAK, REV. MARK WILDS.



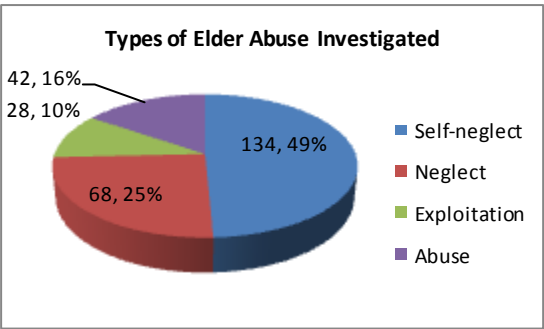


STAFF SUPPORTED ELDER ABUSE AWARENESS DAY BY WEARING PURPLE TO WORK ON JUNE 15TH.



ELDER ABUSE REFERRALS: 318  
(27 PER MONTH)  
INVESTIGATIONS: 272  
(23 PER MONTH)  
  
49 % OF INVESTIGATIONS WERE FOR SELF-NEGLECT

"WORKING IN ADULT PROTECTIVE SERVICES FOR 15 YEARS HAS BEEN A PERSONALLY REWARDING EXPERIENCE KNOWING THAT I HAVE MADE A POSITIVE IMPACT ON SOMEONE'S LIFE."  
  
ADULT PROTECTIVE CASEWORKER

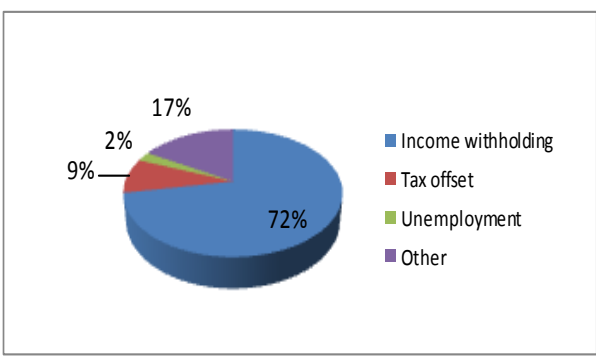


## Child Support Enforcement



MISSION: TO ENFORCE COURT-ORDERED SUPPORT OBLIGATIONS AND TO PROVIDE OTHER RELATED SERVICES IN AN EFFICIENT AND COST-EFFECTIVE WAY

### 2012 COLLECTIONS

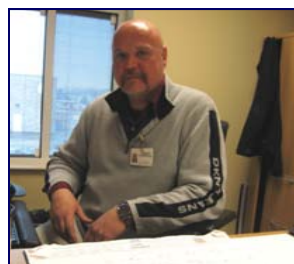


**SUPPORT COLLECTED: \$18,776,631.00**  
  
**SUPPORT ORDERS ESTABLISHED: 202**  
  
**20 EMPLOYEES HANDLED 11,138 CASES**  
  
**CASES PAYING 72% OR GREATER: 2,884 PER MONTH**  
  
**% OF CURRENT SUPPORT OWED WHICH WAS PAID: 65.58%**

23 AREA CHILDREN RECEIVED BOOK BAGS FILLED WITH SCHOOL SUPPLIES IN HONOR OF CHILD SUPPORT AWARENESS MONTH.

CHILD SUPPORT STAFF WHO COORDINATED THE BOOK BAG GIVE-AWAY

**THE 5TH ANNUAL "EXPLORE THE OUTDOORS WITH YOUR FAMILY" EVENT AT BEAVER CREEK STATE PARK PROVED TO BE AS EXCITING AND FUN-FILLED AS IN PREVIOUS YEARS. COLUMBIANA COUNTY DJFS PARTNERED WITH OTHER AREA AGENCIES AND ORGANIZATIONS TO PROMOTE THE BENEFITS OF SPENDING POSITIVE TIME WITH YOUR FAMILY. NATURE AND ENVIRONMENTALLY FRIENDLY THEMED DISPLAYS, CRAFTS, AND INTERACTIVE EVENTS WERE ENJOYED BY ALL! THE FAMILY EVENT WAS ONE OF SEVERAL INITIATIVES THAT COLUMBIANA COUNTY CSEA PARTICIPATED IN TO PROMOTE AUGUST AS CHILD SUPPORT AWARENESS MONTH.**



**ALL OF THE 23,334 CSEA CASE FILES HAVE BEEN SCANNED. THIS WAS A 6-YEAR PROJECT.**  
  
**IN JUNE, CSEA BEGAN TAKING ON-SITE CHILD SUPPORT PAYMENTS AND COLLECTED \$48,000.00 IN THE LAST HALF OF 2012.**



# Children Services Division



**MISSION: TO ENGAGE FAMILIES; TO SUPPORT THEM IN THE PROVISION OF SAFETY, PERMANENCY, AND WELL-BEING FOR THEIR CHILDREN THROUGH A TEAM APPROACH AND FAMILY-CENTERED PRACTICE**

TOTAL REFERRALS: 2,632

REFERRALS SCREENED IN: 954

CHILD ABUSE/NEGLECT CASES: 737 (77%)

OTHER (FINS CASES & DEPENDENCY CASES): 217

COURT-ORDERED PROTECTIVE SUPERVISION (COPS) CASES: 944

CHILDREN IN CARE (AVERAGE # PER MONTH): 67

FOSTER HOME 22

GROUP HOME 2

RESIDENTIAL 17

THERAPEUTIC 26



FOSTER HOMES LICENSED: 2

HOME STUDIES COMPLETED: 81

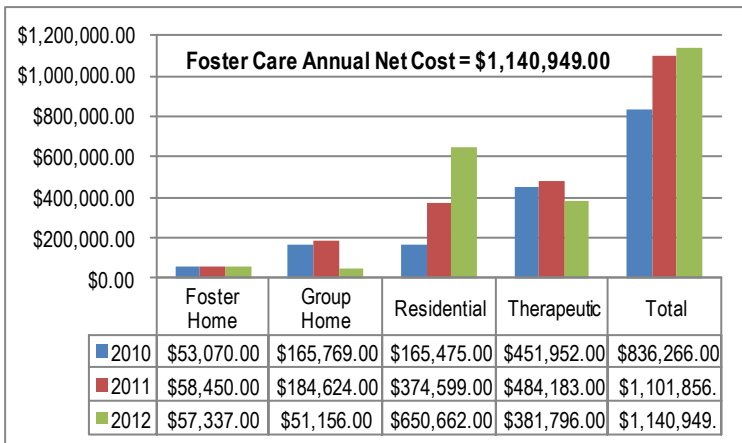
ADOPTIONS FINALIZED: 19 (AN AGENCY ALL-TIME RECORD)

**CHILDREN SERVICES STAFF BEGAN PREPARATIONS FOR THE 2013 IMPLEMENTATION OF THE ALTERNATIVE RESPONSE (AR) TO REPORTS OF CHILD ABUSE AND NEGLECT. AR IS A NEW APPROACH THAT FOCUSES ON FORMING A PARTNERSHIP WITH A FAMILY TO DISCUSS ISSUES AND IDENTIFY SOLUTIONS.**



**INTAKE STAFF MEMBER**

**STAFF PARTICIPATED IN "WEAR BLUE TO WORK" DAY ON APRIL 11TH, 2012, IN SUPPORT OF CHILD ABUSE AND NEGLECT AWARENESS. AREA AGENCIES AND BUSINESSES ALSO PARTICIPATED.**



LISBON COMMUNITY FOUNDATION MEMBERS COUNTY TREASURER NICK BARBORAK AND COUNTY JUDGE THOMAS BARONZZI PRESENTED A \$1,000.00 CHECK TO THE CCDJFS DIRECTOR AND THE CHILDREN SERVICES ADMINISTRATOR TO PROVIDE CHRISTMAS GIFTS FOR FOSTER CHILDREN. STAFF ALSO PARTICIPATED IN A PAYROLL DEDUCTION PROGRAM TO PROVIDE FUNDS FOR THE KIDS.

THROUGH A "WENDY'S WONDERFUL KIDS" GRANT, KIM STEINER, A CHILD-FOCUSED RECRUITER FOR NORTHEAST OHIO ADOPTION SERVICES (NOAS), WORKED WITH THE RESOURCE UNIT TO FIND ADOPTIVE FAMILIES FOR OLDER KIDS WHO HAVE BEEN IN AGENCY CUSTODY FOR AN EXTENDED TIME.



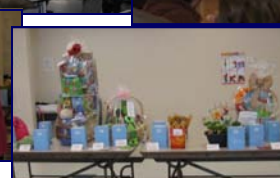
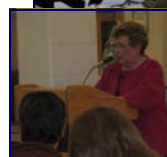
**CHILDREN SERVICES RESOURCE UNIT AND NORTHEAST OHIO ADOPTION SERVICES (NOAS) RECRUITER**



**"PINWHEELS FOR PREVENTION" APRIL'S ANNUAL CHILD ABUSE PREVENTION MONTH PARADE**



**THE ANNUAL "CARING FOR KYES" DINNER WAS HELD IN APRIL.**

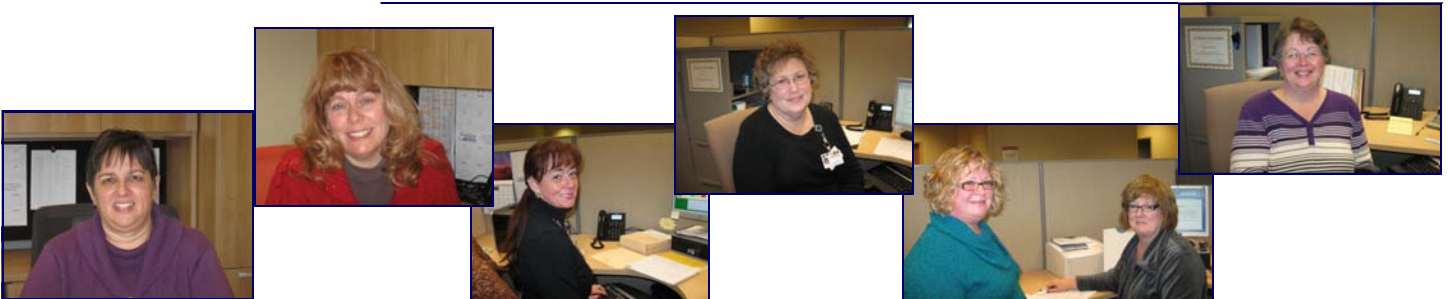




# Administrative / Program Expenses

|                                          |                         |
|------------------------------------------|-------------------------|
| <b>ADMINISTRATION</b>                    |                         |
| SHARED                                   | \$1,692,234.65          |
| INCOME MAINTENANCE                       | \$2,746,769.68          |
| SOCIAL SERVICES                          | \$1,644,915.33          |
| CHILD SUPPORT                            | \$1,032,702.68          |
| <b>SUBTOTAL</b>                          | <b>\$7,116,622.34</b>   |
|                                          |                         |
| <b>PURCHASED SERVICES</b>                |                         |
| IM / TANF                                | \$178,848.40            |
| SUMMER YOUTH                             | \$481,039.70            |
| SOCIAL SERVICES                          | \$ 61,762.51            |
| CHILD SUPPORT                            | \$341,615.08            |
| <b>SUBTOTAL</b>                          | <b>\$1,063,265.69</b>   |
|                                          |                         |
| <b>ASSISTANCE EXPENDITURES</b>           |                         |
| OHIO WORKS FIRST / TANF                  | \$ 2,167,711.00         |
| PREVENTION, RETENTION, CONTINGENCY (PRC) | \$ 156,983.84           |
| DISABILITY ASSISTANCE                    | \$ 221,844.00           |
| FOOD STAMPS                              | \$27,463,976.00         |
| AGED MEDICAID                            | \$ 2,877,375.78         |
| BLIND MEDICAID                           | \$ 109,636.12           |
| DISABLED MEDICAID                        | \$47,110,944.73         |
| OWF, TRANSITIONAL, HEALTHY START         | \$57,269,979.00         |
| <b>SUBTOTAL</b>                          | <b>\$137,378,450.47</b> |
| <b>GRAND TOTAL</b>                       | <b>\$145,558,338.50</b> |
|                                          |                         |
| COUNTY SHARE OF TOTAL (MANDATED SHARE)   | \$214,158.48            |
| ADMINISTRATIVE COST (AS % OF TOTAL)      | 4.89%                   |
| COUNTY SHARE (AS % OF TOTAL)             | 0.00%                   |

## Business Office



**OVER 100 PROCUREMENTS WERE MADE PERTAINING TO THE MOVE TO THE NEW GOVERNMENT SERVICES BUILDING.**

**ALONG WITH THEIR REGULAR DUTIES, BUSINESS OFFICE STAFF COORDINATED THE BIG MOVE TO THE NEW BUILDING IN APRIL.**


**TO INCREASE EFFICIENCY, STAFF WORKED WITH THE COUNTY AUDITOR'S OFFICE TO IMPORT REPORTS .**



# Community Outreach



15 UNITS WERE SUCCESSFULLY COLLECTED AT THE AGENCY'S ANNUAL BLOOD DRIVE




THE AGENCY RELAY FOR LIFE TEAM RAISED \$802.00 FOR THE FIGHT AGAINST CANCER THROUGH SEVERAL ANNUAL FUNDRAISERS.




**SUMMER YOUTH EMPLOYMENT PROGRAM (SYEP)**  
 45 EMPLOYERS AND 128 YOUTH COMPLETED THE PROGRAM  
 3 WORKED INTO FULL-TIME POSITIONS  
 A CERTIFICATE PRESENTATION CEREMONY WAS HELD FOR THE YOUTH AND THEIR PARENTS ON AUGUST 30TH.

**OUTREACH WORKERS DISTRIBUTED INFORMATION ON CCDJFS SERVICES AT THE HALOS & HEROES EVENT, THE COUNTY FAIR , & THE JOHNNY APPLESEED FESTIVAL.**

**AN INFORMATIONAL FAIR WAS HELD IN THE AGENCY COMMUNITY ROOM IN NOVEMBER. COUNTY AGENCIES DISTRIBUTED INFORMATION TO CCDJFS STAFF ON THEIR AVAILABLE SERVICES.**

**THESE INFORMATION FAIRS WILL BE HELD QUARTERLY IN 2013.**

**STAFF FROM EACH PROGRAM DEPARTMENT WERE AVAILABLE TO SPEAK TO COMMUNITY ORGANIZATIONS, CIVIC GROUPS, AND CHURCHES ON AVAILABLE AGENCY SERVICES.**

STAFF PAID \$2 OR 2 CANS OF FOOD TO DRESS UP FOR HALLOWEEN. ALL DONATIONS WENT TO THE FOOD PANTRY WHICH IS JOINTLY OPERATED BY CCDJFS AND THE COMMUNITY ACTION AGENCY. AT CHRISTMAS TIME, STAFF DONATED AGAIN TO WEAR THEIR FAVORITE HOLIDAY SWEATERS. \$247 AND 143 FOOD ITEMS WERE COLLECTED. AREA BUSINESSES AND AGENCIES ALSO DONATED FOOD DURING A FALL FOOD DRIVE AT THE END OF SEPTEMBER. THE CCDJFS MANAGEMENT TEAM DONATED \$1 15.00 TO THE PANTRY IN DECEMBER FOR THEIR ANNUAL CHRISTMAS FUNDRAISER.



# HR Office/Staff



2012 BEGAN WITH 122 EMPLOYEES AND ENDED WITH 116. 4 EMPLOYEES RETIRED:  
 DIANA DOPLER (IM -16 YEARS OF SERVICE)  
 HAZEL FRENCH (IM-16 YEARS OF SERVICE)  
 CHARLENE BESS (CSEA-22 YEARS OF SERVICE)  
 SUSAN ARTHUR (CSEA-28 YEARS OF SERVICE)



**CHILD CARE WORKER, LISA ENDRES, PASSED AWAY NOVEMBER 3, 2012. SHE HAD 21 YEARS OF SERVICE.**



**DAVE WAS HIRED AS THE NEW BUILDING MAINTENANCE MAN. EVERYONE AT CCDJFS REALLY APPRECIATES DAVE!**



## *2012 Open House*



### *Agency Contact Information*

7989 Dickey Drive, Suite 2, Lisbon, Ohio 44432

Phone: 330-424-1471 Fax: 330-424-0925

Web site: [www.columbianacountyjfs.org](http://www.columbianacountyjfs.org)

Hours of Operation: Monday—Friday 8:00 am—4:30 pm

Extended Hours available: 1st Thursday of each month 8:00 am—6:30 pm

Children Services Division Phone: 330-420-6600 Fax: 330-424-0931 Help Hotline: 330-424-7767

Child Support Enforcement Agency Phone: 330-424-7781 Toll free: 800-353-0125 Fax: 330-420-2106



**Columbiana County Department of Job & Family Services**